

**Yealink W53H**

**Quick reference Guide**



**Make a Call:**

* Lift handset and dial an internal number, EG. Dial extn 101.
* Lift handset and dial an external number. Remember to hit 9 first to get an outside line.

**Make a second call while on a call:**

Put the 1st call on HOLD key from the MENU, then dial the 2nd number. Dial 9 for an outside number.

**Conference call:**

While on a call place that call on HOLD. Dial the 2nd number and then click on CONFERENCE via the options menu.

**Handel a Call**

**Hold/Retrieve:** Click the HOLD key from the MENU

**Transfer:** Place the 1st call on HOLD, Dial the 2nd number and then click TRANSFER in the menu

**Park/Unpark:** Click the PARK key

**Forwarding Calls:**

Forward all calls: Click the PBX key+Call Forward+Forward All Calls+Select User/Contact/Voicemail/Number you want to forward the calls to.

Forward No Answer: Click the PBX key+Call Forward+Forward N0 Answer+Select User/Contact/Voicemail/Number you want to forward the calls to.

Forward On Busy: Click the PBX key+Call Forward+Forward On Busy+Select User/Contact/Voicemail/Number you want to forward the calls to.

Forward No Registration: Click the PBX key+Call Forward+Forward No Registration+Select User/Contact/Voicemail/Number you want to forward the calls to.

**Voicemail:** To access your Voicemails, click the Message Key



**For more user guides and How To videos please go to**

[**https://www.magnetnetworks.com/business/talk-support/**](https://www.magnetnetworks.com/business/talk-support/)

If you need any additional assistance or have any queries, please contact:

**Magnet Talk Support:** 1800 789 789

**Email:** [**support@magneplus.ie**](mailto:support@magneplus.ie)